



Fiscal Year 2024  
May 1, 2023 - April 30, 2024



Framing Our Place  
in the  
Future



Annual Report



**Karen Tracy, RCH CEO**

# A message from our CEO:

**Dear friends and supporters of Rochelle Community Hospital,**

It doesn't seem possible that it is time again to reflect on the past fiscal year. In FY '24 we worked hard to "get things back to normal" while at the same time, experiences from the Covid 19 pandemic have forever shaped healthcare delivery. Being respectful by wearing masks to protect others in and out of the hospital and increased telehealth visits to decrease community spread is the new normal. Those small changes have not slowed us down. This past year has continued to be one of vibrancy and growth in many departments.

Our staff recruitment efforts have really paid off, with our open positions decreasing to 26 with only 8 of them fulltime openings. From a staffing perspective that is a real "win". We have also worked hard in the community to promote job opportunities by participating in multiple job fairs – all with very positive connections made. Our leadership team has provided speakers to Rochelle Township High School, promoting health careers to our local students. As part of our strategic plan, we are committed to invest in our local community. Those students are our future!

We added to our Family Healthcare team in this past year. Laurie Welchel, FNP started providing services to the local community in August of last year. Laurie had been with us years ago as a registered nurse. How wonderful to have her back as a provider! Carter Gallick, PA joined the XCEL Orthopedics team in January. You may remember him as he worked with Dr. Delisca as an athletic trainer when we opened that service line. We are excited to have him back as well, to join Dr. Delisca, Hank Swalla, PA and the rest of the ortho staff.

Many capital improvements have been realized this fiscal year. In order to keep up with the latest technology, we reinvest in our equipment and physical plant on an annual basis. This year was no different from other years. We replaced the nurse call system, IV pumps, a chemistry analyzer, portable x-ray unit, as well as replacing electrical panels and the ED parking lot to name a few.

We opened our XCEL Orthopedics Sycamore location to expand that reach to another market. Internally, we refreshed our Infusion Services Department to provide an updated, comfortable place to receive care. Our goal is to continually reinvest in our services to you so that your community hospital remains a current medical asset. We have also been planning during this fiscal year for a large capital improvement project. Our surgical area will have new equipment installed in the near future and remodeled systems for our central sterilization area. These improvements will be a major investment in our surgical space and fulfill our mission to provide "high quality care..." to our community.

We remain dedicated to supporting local businesses and charitable organizations to further our local contributions. To that end, we have provided almost \$200k in charitable gifts in the form of donations and sponsorships as contributing locally to health related services remains a top priority.

I would like to take this opportunity to thank you, our local community for the continued support shown to Rochelle Community Hospital. The Board of Trustees and the leadership team are all dedicated to the advancement and improvement of health services available to you. It is because of your support that we remain an independent, financially sound organization.

**We are thankful to be in service to YOU!**

*-Karen*



# About Us:

## RCH Board Members and Active Staff

### Board of Trustees

Noah Carmichael, Chair  
Jeff Glen, Vice Chair  
Jason Popp, MD Chief of Staff  
Sathish Cullath, MD Chief of Staff Elect  
Diane Kenney  
Brent Ohlinger, Treasurer  
Todd Prusator, Secretary  
Renelle Carmichael  
Geri-Dee Hayden  
Crystal Dyer  
Adriana Milan  
AJ Querciagrossa, OSF Representative  
Karen Tracy, Chief Executive Officer

### Administration

Karen Tracy, CEO  
Lori Gutierrez, CFO  
Rhonda Marks, CNO  
Kyle Auman, CAO  
Denise Bauer, CHRO  
Chris Swartout, COO

### Active Medical Staff

Christine Gorman, M. D.  
Gadini Delisca, M.D.  
Jason Popp, M.D. – Past Chief of Staff  
Kendall Vogeler, M.D.  
Martin Urban, M. D.  
Matthew Nitsche, M. D  
Michael Monfils, M.D.  
Sathish Cullath, M. D. – Chief of Staff

### Nurse Practitioners

Stephanie Crawford, DNP, APRN  
Lucinda Zoeller, APRN  
Mahubah Abdallah, APRN  
Susan Mueller, APRN

### Hospitalists

Farhan Khan, MD  
Shahrukh Malghani, MD  
Dr. Shadi Marina, MD  
Dr. Syed Ghani, MD  
Dr. Sathish Cullath , MD, MPH

### Foundation Board

Reed Harris, President  
Will McLachlan, Vice-President  
Earl Fleming, Treasurer  
Debbie Kersten, Secretary  
Stephanie Crawford, DNP, APRN  
Doris Dickey  
Darlyne Keller  
Tonya Sarver  
Dr. Nancy Williams  
Pat Zilm  
Karen Tracy, CEO  
Lori Gutierrez, CFO  
Michelle LaPage, Foundation Coordinator  
Tim Roberts, Financial Support

### Auxiliary Board

Chairman: Maria VanHise  
Chairman: Renelle Carmichael  
Secretary: Bea Chaplin  
Finance Manager: Sharon Clucas  
Gift Shop Manager: Linda Kenney  
Scholarship: Mary Ann Carmichael  
Historian: Debbie Kersten  
Membership: Kathry Windland



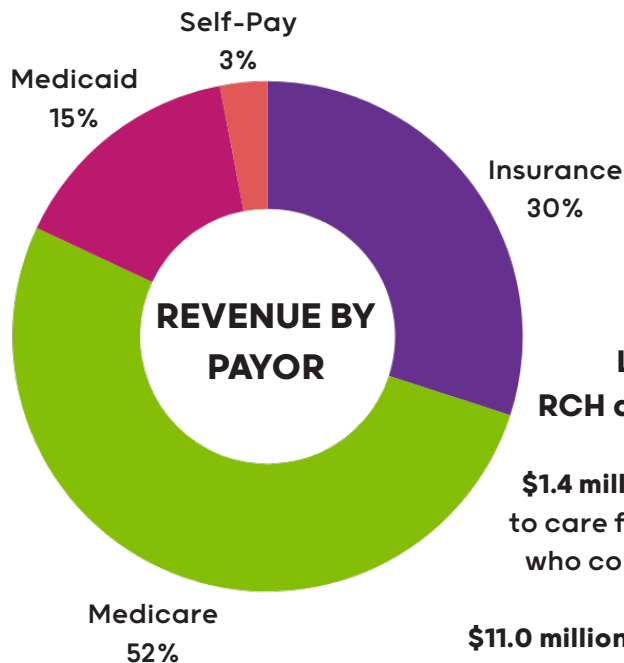
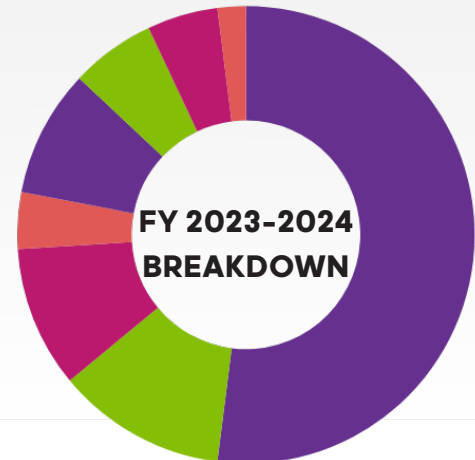
All Served May 1, 2023 - April 30, 2024



No Place Like It



# Financial Overview



**Last year, RCH absorbed:**

**\$1.4 million** in costs to care for patients who could not pay

**\$11.0 million** in services not fully reimbursed by government programs

## Inpatient Statistics

Admissions	350
Observation	568
Patient Days	1,067
Average Length of Stay	3.0

## Department Statistics

Emergency Room Visits	8,960
Radiology Procedures	17,081
Surgeries Performed	711
Rehabilitation/Physical Therapy	21,637
Cardiac Rehabilitation	1,278
Multi-Specialty Clinic Visits	4,750
Family Healthcare Visits	10,030
XCEL Orthopedics Visits: Rochelle	3,017
XCEL Orthopedics Visits: Sycamore	628
Convenient Care Visits	4,809
Occupational Health Services Visits	5,245
Laboratory Tests	95,701
Respiratory Therapy	2,702
Outpatient Registrations	36,227

**May 1, 2023 - April 30, 2024**  
RCH spent **\$49.9 million**.  
Here is the breakdown.





# Auxiliary Support

## 2024 Auxiliary Scholarship Recipients



**Abby Lundquist**  
St. Ambrose University

*Ward A.  
& Mabel T.  
Miller  
Award  
Recipient*

### Volunteers

**58** Members and **54** Lifetime Members

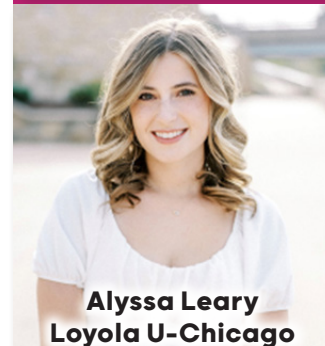
**21** volunteers donated **1722** hours to staff the Auxiliary Gift Shoppe. In addition, members spent countless hours making handcrafted items for sale at the Gift Shoppe; **2** members also volunteered to manage and purchase for the Gift Shoppe.



**Bailey Jackson**  
U of Nebraska-Lincoln

### Fundraising

The Auxiliary had a special event during the Christmas party with the quilt raffle. A handmade quilt was donated to the Auxiliary by Elaine Delfinado. The total collected from the quilt raffle was **\$1,200**.



**Alyssa Leary**  
Loyola U-Chicago

The Gift Shoppe's hours remained at 9:30 am to 1:00 pm, Monday through Friday, and profitted **\$10,810** for FY 2023-2024.

Dues monies collected were **\$850**, and contributions received were **\$375**, for a total of **\$13,235** for FY 2023-2024.



**Kennedy Underwood**  
Northern Illinois U

### Donations

The Auxiliary was very honored to award **\$1,500** medical career scholarships to five very worthy students (pictured right).



**Alexavier Villatoro**  
UIC Honors College

# Community Impact

Small & rural hospitals are powerful economic engines for working families & local communities.



Source: IHA Economic Impact Report, 2024

**\$16 BILLION**  
TOTAL  
ECONOMIC  
IMPACT



**16%**  
of the  
state's  
hospital  
workforce

Each year Illinois' small and rural hospitals pump \$3.1 billion into the state and local economies in the form of employee salaries and benefits. These salaries are then spent within the community, generating an additional \$4.2 billion in economic activity and 41,698 jobs in industries that support hospitals and their employees.

Small and rural hospitals also spend \$3.2 billion on goods and services annually. This leads to more spending within the state and local economies, generating an additional \$4.3 billion in economic activity



**Rochelle Community Hospital**  
employs:  
**343 workers; 237 full-time**



**726 Jobs**  
supporting working  
families



**\$111.5 MILLION**  
Economic Impact

## Essential to Our Community



RCH Human Resources and a special planning team hosted our Annual Employee Service Awards Dinner September 2023 where employees were recognized from 5 to up to 40 years of service.



FHC hosted 4 sports physical events in the RCH clinic where 100% of the proceeds (\$2,485 total) went to the respective sports program of each athlete.

RCH was so happy to present our \$5,000.00 donation to Rock River Valley Blood Center for their new blood mobile.





# Investing in Our Community

In a happy, vibrant community, there are strong social connections that create a sense of belonging. With this sense of belonging, comes a sense of responsibility to support your fellow members. Listed are some of the local organizations Rochelle Community Hospital was pleased to support this past year with donations, sponsorships, or participation:

- Focus House
- From the Heart
- Habitat for Humanity of Ogle County
- HOPE of Ogle County
- Kishwaukee College
- Kishwaukee College Foundation
- Kiwanis
- Lincoln Hwy Heritage Festival
- OSF Healthcare Foundation
- Rochelle Chamber of Commerce
- Rochelle Community Action Network
- Rochelle Fire Department
- Rochelle Rescue Mission
- Rochelle Township High School
- Rock River Valley Blood Center
- Shining Star
- Sinnissippi Center
- St. Paul
- The National Academy of Future Physicians and Medical Scientists
- United Way of Lee County
- Village of Progress



**Making back to school fun, RCH held an event August 2023 fit for all families! The festivities included games, prizes, school supply giveaways, and even free Kona Ice to sweeten the deal and cool us down.**



**RCH hosted its Annual Halloween Trick-or-Treat in its hallways for the first time since 2019, and it was a smash to see all of the costumes and spooky creativity again!**



**RCH hosted its Holiday drive-thru Dinner with complimentary dinners for those in need. Our Food & Nutrition Department prepared up to 200 turkey or ham meals for those who reserved and needed a delicious holiday meal prepared for them.**

**RCH stocked the Rochelle Christian Food Pantry's van full of diapers... TWICE! Thanks to all our staff that supported, donated, organized (and loaded) our sizeable diaper donation.**



**RCH hosted 4 Mobile Food Pantries with the Northern Illinois Food Bank in 2024, distributing food for those in need from our Health & Wellness parking lot.**



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# Our Foundation

## Mission

Cultivate resources and a community of donors by acting as good stewards of all contributions to support Rochelle Community Hospital

## Vision

To be the charity of choice to financially support Rochelle Community Hospital.

## Fundraising Events

- 23rd Annual Golf Outing — \$26,799
- RCH Employee Campaign — \$8,528
- Year-End Appeal Letter — \$16,090



## Supporting Healthcare in Ogle County

The Rochelle Community Foundation plays a vital role in sustaining Rochelle Community Hospital's dedication to excellence through its generous charitable gifts and strong community ties.

Philanthropic support allows the RCH Foundation to provide direct, impactful, and meaningful support for patient care, medical technology innovations and medical campus improvements. Whether through annual gifts to the Building for the Future Fund, designated gifts in support the All About Me Cancer Resource fund to supporting the Employee Careers Scholarships, each gift allows Rochelle Community Hospital to make Rochelle and the surrounding areas healthier places to live.

### **YOU make the Difference. -- Your support makes a difference:**

Building For Our Future - Donations to this fund support areas in the hospital in greatest need. Monies given to support Manager's Wish List Items and Equipment Technology Upgrades.

### **All About Me Cancer Resources:**

Gifts to this fund provide grants and resources to qualified cancer patients at Rochelle Community Hospital so they can better manage their road to recovery. In 2022-2023, The RCH Foundation awarded nine \$500 scholarships to cancer patients in need from our service area.

**Funds from the 2023/2024 fiscal year went to support the RCH Foundation giving out three Employee Career Scholarships to the following RCH employees –**

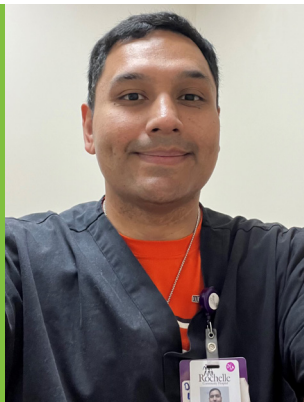


# 2024 Employee Scholarship Recipients



**Tracey Busby**

**Outpatient Services Manager**  
Enrolled in Masters of Nursing  
in Leadership & Management  
at Western Governors University



**Daniel Landa**

**PACS Administrator**  
Enrolled in PACS Administration  
at Oklahoma State University



**Bailey Vondergathen**

**Food Service Aide**  
Enrolled in Undergraduate  
Program at Aurora University



Our Foundation is proud of those that give of their money, and even their time, to make our hospital a thriving community hospital during a time when small local hospitals are struggling to stay afloat. Pictured are the members of the Foundation Donor Committee. Will McLachlan, Doris Dickey and Debbie Kersten, they were all instrumental in the development and completion of the new Donor Wall. Since being installed to the north of the elevators, we have received very positive feedback from RCH employees, patients, donors themselves, and others. We are very excited to have an updated, all-inclusive list of donors and their cumulative contributions that highlight the generous community that supports our local hospital.

# Memorials

Memorial gifts are a lasting remembrance of a special person who has touched you during his or her life. Rochelle Community Hospital Foundation will acknowledge your gift by sending an appropriate note to the family or friend in whose name the gift was made.

**In Memory Of Brenda Clark**

Richard & Beverly Herrmann

**In Memory of James & Shirley Combs**

Jerry Medine

**In Memory of John P. Connolly**

Judith Connolly

**In Memory of Barbara D. Guest**

David Guest

**In Memory Of Keith Hagemeyer**

Roland & Erlinda Hagemeyer

**In Memory Of Catherine "Kit" Hakanson**

David Hakanson

**In Memory of Janet E. Hart**

Jim Hart

**In Memory of Laurie Meling Harris**

Reed Harris

**In Memory of Earl Hintzsche**

Evelyn Hintzsche

**In Memory of Rogene Koch**

David Koch

**In Memory of Rosemary Rainwater**

Donna & Dana Windland

**In Memory of Lois Rewerts**

Paula & Jimmy Combs

**In Memory Of Dan Sawicki**

Sue Sawicki

**In Memory Of Scot A. Sparks**

Cherryl Sparks

**In Memory of Judith Stavrakas**

Norma Peters

Paul Stavrakas

**In Memory Of Audrey & Glen Taylor**

Andrew & Carole Taylor

**In Memory Of Gerald O. Wine**

Luan & Vicki Wine

**In Memory Of Audrey Yeager**

Richard & Beverly Herrmann



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