



## *FY 20 Annual Report*

May 1, 2019 - April 30, 2020



## Letter from Our CEO

Dear Friends of Rochelle Community Hospital,

It's great to be back! As some of you may remember, I served as Chief Executive Officer at RCH from 1999 to 2007. At that time, I accepted a position in Wisconsin to be closer to family. In January 2020, Denise and I returned to Rochelle Community Hospital and are happy to call Rochelle our home once again.

As CEO, I look forward to leading our organization in continuous improvement and growth in areas like primary care, mental health services, telehealth and technology.



**Gregory A. Olson,**  
Chief Executive Officer

The last year has brought about changes in our medical staff with the retirement of Dr. Surjit Thiara and the addition of Dr. Kendall Vogeler at the Family Healthcare Clinic. We continue to engage with area specialists interested in providing service in the Multi-Specialty Clinic. We look forward to the addition of a new Orthopaedic surgeon to our staff in early 2021.

Just a few months after my return to RCH, the COVID-19 pandemic made its way to our community hospital. Needless to say we all had to adapt very quickly to care for our patients, staff and their families. I'm very proud of our staff and all the planning and preparation they have had in emergency preparedness and how quickly they stepped into their roles and implemented treatment, testing, communication and precautions for our staff and community.

During the pandemic, we have experienced great support from our patients, community members and our many partners in the region, most especially the City of Rochelle and the Ogle County Health Department. We are appreciative of the great response and collaboration we have received through these many months.

Someone once said, "For a community to be whole and healthy, it must be based on people's love and concern for each other." If that is true – and I believe it is – we have a bright future ahead of us. On behalf of everyone at RCH, we look forward to helping you achieve the most out of your healthcare and your life!

Most sincerely,

A handwritten signature in black ink that reads "GREGORY A. OLSON". The signature is written in a cursive style.

Gregory A. Olson  
Chief Executive Officer

## Board of Trustees 2019-2020

Noah Carmichael, Chair  
Kaycee Chadwick, Vice Chair  
Jeff Glen, Secretary  
Phil Hasz, Treasurer  
Gregory A. Olson, Chief Executive Officer  
Michael J. Monfils, MD, Chief of Medical Staff  
Christine M. Gorman, MD, Chief of Medical Staff Elect  
Diane Kenney, Auxiliary Board President  
Carol Friesen, OSF HealthCare  
Adriana Milan  
Brent Ohlinger  
Todd Prusator

## Administration

Gregory A. Olson, Chief Executive Officer  
Karen Tracy, Chief Operating Officer  
James Carle, Chief Ancillary Officer  
Lori Gutierrez, Chief Financial Officer  
Rhonda Marks, Chief Nursing Officer

## Active Medical Staff

Christine M. Gorman, MD  
Michael J. Monfils, MD  
Basith M. Osmani, MD  
Pitamber Persaud, MD  
Jason C. Popp, MD  
Surjit S. Thiara, MD (retired 1-1-2020)  
Kendall Vogeler, MD (started 9-3-2019)  
Nancy S. Williams, MD  
Sathish Cullath, MD, MPH  
Matthew Nitsche, MD  
Martin Urban, MD

## Hospitalists

Sathish Cullath, MD, MPH  
Syed Ghani, MD  
Shadi Marina, MD

## Nurse Practitioners

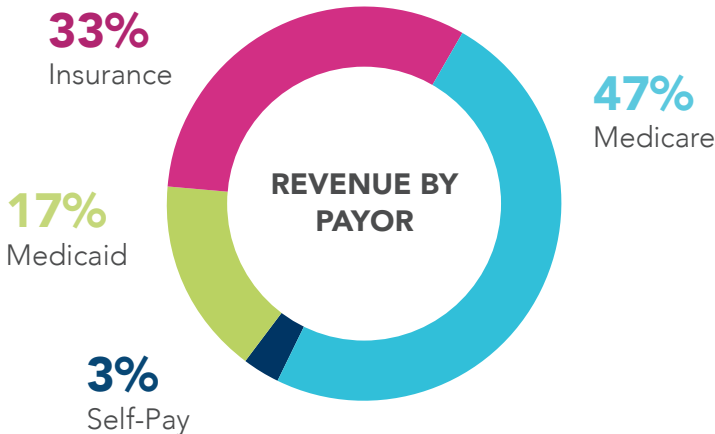
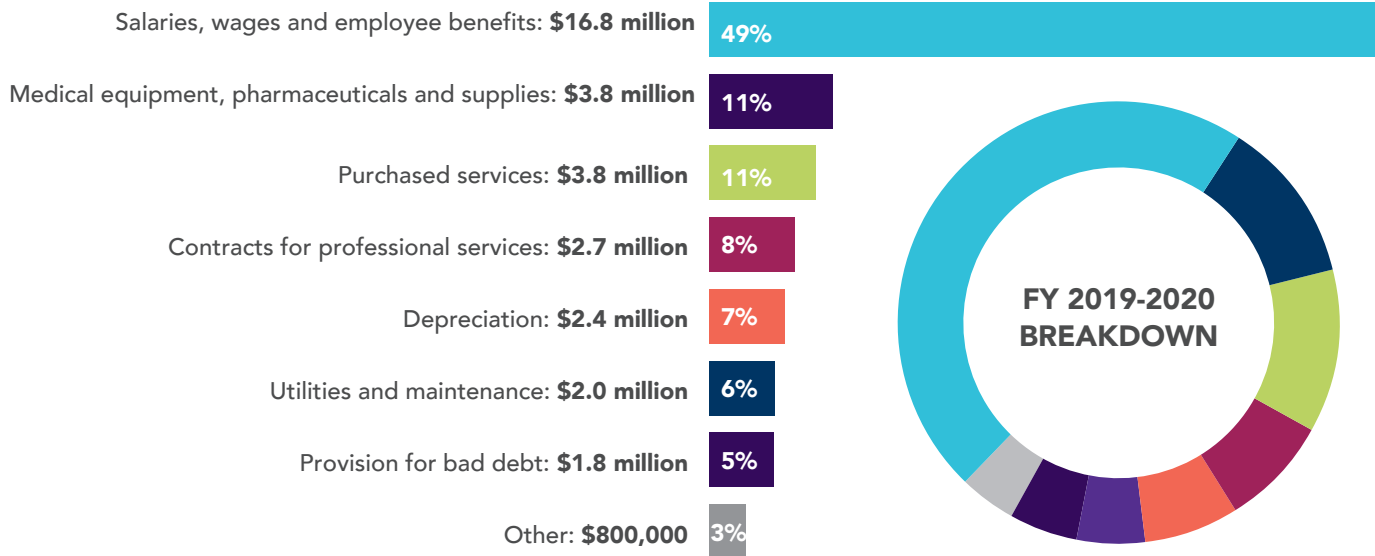
Marilyn Balch, APRN  
Stephanie Crawford, DNP, APRN  
Susan Mueller, APRN  
Lucinda Zoeller, APRN



# RCH Financials

May 1, 2019 - April 30, 2020

RCH spent **\$34.1 MILLION** in fiscal year 2019-2020. Here is the breakdown:



### LAST YEAR, RCH ABSORBED:

**\$1.4 million** in costs to care for patients who could not pay.

**\$6.4 million** in services not fully reimbursed by government programs.

### INPATIENT STATISTICS

Admissions	328
Observation	441
Patient Days	938
Average Length of Stay (days)	2.9

### DEPARTMENT STATISTICS

Emergency Room Visits	7,126
Radiology Procedures	13,525
Surgeries Performed	1,116
Rehabilitation/Physical Therapy	17,079
Cardiac Rehabilitation	847
Multi-Specialty Clinic Visits	3,437
Family Healthcare Clinic Visits	9,451
Convenient Care Visits	4,532
On The Go Healthcare Clinic Visits	3,735
Laboratory Tests	67,204
Respiratory Therapy Procedures	2,397
Outpatient Registrations	37,444

# Community Impact

May 1, 2019 - April 30, 2020

Rochelle Community Hospital provides access to vital healthcare services  
**24 HOURS A DAY/SEVEN DAYS A WEEK/365 DAYS A YEAR.**

**131,218** PATIENT ENCOUNTERS this past fiscal year.

**Rochelle Community Hospital has:  
274 employees and 135 volunteers**



**At left:** The Radiology Department got a visit from **Officer Ryan Beery** and his K-9 partner, **Axel**. Staff include: **Emma Bauer** and **Kelly Burdin** kneeling, behind them is **Allison Savant** and **Tara Felix**. Standing left to right are **Judy Knaack**, **Erica Sachs**, **Joy Miller**, Radiology Manager and **Dr. Robert Pierce**, Radiologist. (9-27-19)

**Above:** RCH staff offered games and giveaways for kids at National Night Out. (8-7-19)

# RCH Auxiliary

May 1, 2019 - April 30, 2020

## Auxiliary Board, 2019-2020

Diane Kenney, President  
 Jeni Sparrow, Immediate Past President  
 Renelle Carmichael, Corresponding Secretary  
 Marilyn Janssen, Recording Secretary (May 2015 – May 2019)  
 Carol Elliott, Acting Secretary (August 2019 – January 2020)  
 Bea Chaplin, Recording Secretary (March 2020)  
 Sharon Clucas & Marilyn Janssen, Finance Managers

Linda Kenney, Gift Shoppe Manager  
 Carol Elliott, Volunteers/RCH Foundation Representative  
 Sue Sevedge, Talent Dollar  
 Norma Huntley, Publicity  
 Kathie Cook, Happy Hospital Tours  
 Kathleen Lutz, Membership  
 Esther Prabhakar, Health Advocacy

## Community Involvement

Happy Hospital Tours were conducted by Auxiliary tour guides until the onset of the COVID-19 pandemic. During FY 2019-2020, 120 third graders from four area schools participated in the event.

## Volunteers

- 135 Members
- 44 Lifetime Members

Volunteers donate time at the Laboratory Reception Desk and in the Hospital Gift Shoppe. Unfortunately, FY 2019-2020 was a little different. Due to Covid-19, members were unable to volunteer at the hospital for 2 ½ months. However, volunteers still donated 5,100 hours during FY 2019-2020!

In addition, members spent countless hours fundraising and making handcrafted items for both the Gift Shoppe and the annual Holiday Bazaar. Two volunteers also manage and purchase for the Gift Shoppe.

**Deidra Galitz,  
 Radiology Technologist,**  
 shares an image with a visiting class.

## Fundraising Events

• Spring Garage Sale	\$625.00
• Culver’s Share Night	\$460.00
• Fall Bake Sale	\$588.00
• Holiday Bazaar	\$1,627.00
• Holiday Raffle	\$1,039.00
• Daffodil Sales	\$462.50
• Style Show	\$120.00



## Donations

- In April of 2020, six \$1,000 scholarships were awarded by the RCH Auxiliary to students pursuing careers in the field of healthcare. Awardees included Kaylee Brown, Sean Flanagan, Tristan Munroe, Elizabeth Villareal, Callie Shrimplin, the recipient of the Ward A. and Mabel T. Miller Award, and the recipient of the Judith Stavrakas Memorial Scholarship, Ilse Molina. Due to COVID-19, no Volunteer/Scholarship Brunch was held this year.
- The Illinois Health and Hospital Association (IHA) is actively supported by the RCH Auxiliary. The Auxiliary teamed with RCH to contribute \$300.00 to the CoV Scholarship Fund.
- Fundraisers and Gift Shoppe sales allowed the Auxiliary to contribute approximately \$11,800 to purchase items on the hospital's Wish List.
- Auxiliary members recognized the hospital staff during February's Hospital Appreciation Day and drove decorated vehicles in the City's Parade to Salute Healthcare Workers during the COVID-19 pandemic.
- The Auxiliary held a Holiday Tea in December to thank both the members of the Auxiliary for all their work during 2019 and Mr. Dan Schwanke, interim CEO of the hospital for guiding RCH during the search for a permanent CEO.

*"Volunteers do not necessarily have the time, they just have the heart."*

*Elizabeth Andrew*

## 2020 Scholarship Recipients



**Callie Shrimplin,**  
Ashton-Franklin Center High School Senior,  
Recipient of the Ward A. and Mabel T. Miller Award



**Ilse Molina,**  
Rochelle Township High School Senior and  
Recipient of the Judith Stavrakas Memorial Scholarship



**Kaylee Brown,**  
Rochelle Township High School Senior



**Sean Flanagan,**  
Rochelle Township High School Senior



**Tristan Munroe,**  
Ashton-Franklin Center High School Senior



**Elizabeth Villarreal,**  
Oregon High School Senior.

## RCH Foundation

May 1, 2019 - April 30, 2020

### Vision

The Rochelle Community Hospital Foundation will be the charity of choice to financially support the Rochelle Community Hospital by developing and nurturing the growth of a community of donors and acting as good stewards of all contributions.

### Fundraising Events

- 13th Annual Hospital Hustle – \$2,470
- 19th Annual Golf Outing – \$21,029
- RCH Employee Campaign – \$9,331
- Year-End Appeal Letter – \$19,050

### Mission

Develop and grow financial resources to support Rochelle Community Hospital in providing excellence in healthcare for our community.

### Foundation Board 2019-2020

Reed Harris, President  
Earl Fleming, Treasurer  
Debbie Kersten, Secretary  
Carol Elliott, Auxiliary Representative  
Bob Johns  
Tonya Sarver  
Norma Trospen  
Pat Zilm  
Gregg Olson, CEO  
Lori Gutierrez, CFO  
Michelle LaPage, Foundation Coordinator  
Tim Roberts, Financial Support

The Foundation held a “Think Pink” Event on October 23, 2019. Information including the Foundation’s “All About Me” program was offered as well as breast cancer awareness with RCH mammography technologists. The Sauk Valley Chapter of “Pink Heals” was on hand for anyone wanting to sign the pink fire truck. Pink Heals uses the color pink to represent love and families as it provides a boost to those suffering from illness. The focus of Pink Heals is not only on breast cancer but all illnesses and the struggles people endure and a community can support.



**Left to right:** Pink Heals Sauk Valley Chapter President Brian Tribley with RCH Radiology Manager, Joy Miller. At right, Joy Phillips, a cancer survivor who signed the fire truck.

*All About Me*  
RESOURCES FOR CANCER PATIENTS





## Foundation Memorials

May 1, 2019 - April 30, 2020

*Memorial gifts are a lasting remembrance of a special person who has touched you during his or her life. The Rochelle Community Hospital Foundation will acknowledge your gift by sending an appropriate note to the family or friend in whose name the gift was made.*

In Memory of Michael Agnos  
Angie Agnos

In Memory of Brenda Clark  
Richard and Beverly Herrmann

In Memory of James and Shirley Combs  
Jimmy and Paula Combs  
Jerry and Eva Medine

In Memory of John Connolly  
Judith Connolly

In Memory of Casper Goken and Lynn Widhalm  
Marilyn Goken

In Memory of Della Johns  
Robert and Jeri Johns

In Memory of Ann Kerestes  
Dan Kerestes

In Memory of Jeff Kissack  
Wendy Kissack

In Memory of Irene Landis  
R. James Landis

In Memory of Charlotte Lower  
Paul Lower

In Memory of Robert Lee Meador  
Phillip and Barbara Meador

In Memory of Warren H. Moe  
Caroline Moe

In Memory of Phyllis Reece  
Pat and Kevin Zilm

In Memory of Dan Sawicki  
Sue Sawicki

In Memory of Judith Stavrakas  
Paul Stavrakas

American Planning Association - IL Chapter  
In Memory of Gerald O. Wine

Luan and Vicki Wine  
In Memory of Lloyd Zimmer

Roland and Erlinda Hagemeyer

### Donations

Your support makes a difference:

**Building For Our Future** - Donations to this fund support areas in the hospital in greatest need. Monies given to support Manager's Wish List Items and Equipment Technology Upgrades.

The Foundation Board chose to support the purchase of Surgery Sterile Processing Equipment. Sterile processing technology and equipment has revolutionized the way hospitals and surgical centers control healthcare-associated infections. Sterile processing technicians use this equipment to sterilize surgical instruments, which helps to minimize negative patient outcomes such as increased mortality rates, lengthy hospital stays, and health care costs.

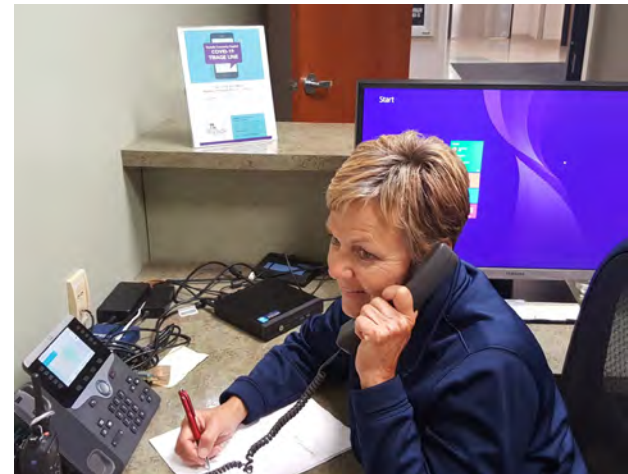
**All About Me Cancer Resources** - Gifts to this fund provide grants and resources to qualified cancer patients at Rochelle Community Hospital so they can better manage their road to recovery. In 2019-2020, The RCH Foundation awarded nine \$500 scholarships to cancer patients in need from our service area.

## COVID-19 Comes to RCH

The arrival of the COVID-19 virus pandemic in the United States in early January 2020 greatly impacted hospitals across the nation, including Rochelle Community Hospital.

By mid-March, cases were beginning to increase in Ogle County and at Rochelle Community Hospital. Fortunately, RCH stays current with emergency preparedness training in our county and in our region. In November of 2019 we participated in a state-wide pandemic drill facilitated by the Illinois Health & Hospital Association. This knowledge helped us to respond quickly to the changing demands for equipment, materials and personnel. We bolstered our supply of personal protective equipment (PPE), introduced a COVID-19 Triage Line, implemented laboratory testing, prepared inpatient rooms, restricted visitation and elective surgical procedures, increased precautions and educated our community about COVID-19 signs, symptoms, testing, etc.

Rochelle Community Hospital partnered with the Ogle County Health Department, City of Rochelle and many other community partners to coordinate our efforts in responding to this healthcare crisis. By March 23, 2020, the Ogle County Emergency Operations Center (EOC) in downtown Rochelle was activated at Level 1 with assistance from the Illinois Emergency Management Association (IEMA). Rochelle Community Hospital was represented at the EOC and participated in all the briefings. Twice weekly meetings were held until the EOC was reduced to partial activation on August 10, 2020. Weekly RCH Incident Command meetings continue to take place.



**Diane Wegener, RN**  
at the COVID-19 Triage Line



**Jeneffer Madden, Laboratory Tech**  
performing a COVID test.



Our community and our county have responded with “all hands on deck” as they always do in times of need. The coordinated effort has been outstanding and RCH continues to work closely with public health to prepare and introduce changes in our response to COVID-19 as the situation progresses.

During the first three months of the pandemic, Rochelle Community Hospital received an incredible amount of love and support from patients, community members and businesses across the county. We are so thankful for the donations of PPE, handmade masks, hand sanitizer, a variety of food, gift cards, gas cards, notes and social media posts of appreciation in addition to all the other thoughtful acts of kindness people have shown during the pandemic. This included a parade of well-wishers supporting healthcare workers in our community organized by the City of Rochelle on May 12, during Hospital Week. We have been truly humbled by the community’s response.

At this writing of September 1, 2020, we are still battling the pandemic but hope is on the horizon with a vaccine in the final stages of development. Our lives have been forever changed.



Community Parade on May 12



**Middle Right: Linda Daub** screens coworker **Kelly Smith**  
**Bottom: Emergency Tent**



