



## **PLAIN LANGUAGE FINANCIAL ASSISTANCE/COLLECTION POLICY SUMMARY**

This notice will serve as a commitment of Rochelle Community Hospital to abide by federal, state and local laws, including section 501(r) of the Internal Revenue Code of 1986 as amended and the regulations there under. This document is available upon patient request.

Any patient or patient's responsible party who feels they are unable to pay for their services received, may request a copy of the Financial Aid Policy, and/or the Financial Aid Application Form to be mailed to him. RCHA offers financial assistance to eligible individuals based on the hospital's financial assistance policy.

Federal Poverty Guidelines are established by the Department of Health and Human Services based on the number of family members. The matrix for patient discounts are based on federal poverty guidelines. For Example: individuals with income less than 200% of federal poverty guidelines may receive a 100% discount. The scale of discounts is available in the policy. Discounted charges, when approved, will be equal to amounts generally billed to all payers.

These policies and forms can also be obtained at the following locations:

- 1) RCH's website under patient information. <http://www.rochellehospital.com/patients-visitors/billing-insurance/financial-assistance/>
- 2) 900 North Second Street, Rochelle, IL 61068 at the Patient Accounting office (Entrance B) or the Registration entrance on North Third Street.
- 3) Patients may also call the Patient Financial Services Department at 815-562-2181, extension 1600.

Spanish policies may be obtained upon request.

Inquiries about financial aid and/or the completed application and support documentation should be returned in person or mailed to the above address.

This summary will be available for patients to read at all registration points within the hospital facility, hospital website, and hospital payment window or by calling the Patient Financial Services Department at the telephone number shown above.